

Successful Interviewing and Recruitment (Creating Success)

Rob Yeung

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Rob Yeung : Successful Interviewing and Recruitment (Creating Success) before purchasing it in order to gauge whether or not it would be worth my time, and all praised Successful Interviewing and Recruitment (Creating Success):

0 of 0 people found the following review helpful. Great book for InterviewingBy userVery easy to read and provides an excellent guide to proper interviewing. I found this book to be very eye-opening to my own interviewing styles (strong and weak qualities). I recommend this book to anyone who will be conducting interviews and wants to do it properly and fairly. It even notes in the book that we think we know what were doing and that it's right...but we are

wrong (and it explains why). 4 of 4 people found the following review helpful. Interviewing well - on both sides! By Phillip Taylor MBE How often have you been to an interview only to find that it is a training session for an interview? Probably more times than you wish to recall ... or actually realised! The 'interviewing game' is highly important and Dr Rob Yeung comes to the rescue of the inexperienced with helpful suggestions on the many proven techniques which leading organisations now use to find the right candidates, and spot what is going on...on both sides. INTERVIEWS: WHAT A LOAD OF RUBBISH! Characteristics of the good interviewer/interviewee attract a great deal of rubbish comment in the press, and in books, so it is refreshing to find Yeung's treatment of what is a painful experience for most people. Finding the right person and ensuring that the right buttons have been pressed is as difficult as anything one can do in working life. I had always thought 'getting that job' was about luck. Wrong! Yeung's view is that it's about preparation, and his final words cover 'The 10 commandments' at the conclusion of the book which candidates should note and memorise carefully. There are 14 chapters covering the following issues: * why learn to interview properly? * structuring the interview * developing your questioning skills * avoiding poor questions * honing your listening skills * preparing to interview * opening the interview * competencies and example interview questions * discussing money * wrapping up the interview * rating candidates and making a decision * evaluating and improving the interview process * creating useful interview documents * final words THE FUNNELLING AND STARS TECHNIQUES Most people reading this review, which is designed primarily for my law trainees as a forensic technique, will recall their examinations and the techniques used to revise for law exams. "Funnelling" on page 26 is an excellent device and complimented by Yeung's STARS acronym for the employer covering: situation, task, actions, result, summarise. The importance of STARS is two way. As an interviewee you want it to be a two-way interview otherwise how are you going to work with these people! As an interviewer, you must structure what you want to ask. It's not quite like a cross-examination where I will develop points which arise from answers given, but I will have thoroughly prepared my questions in advance in the areas where there are issues between the parties but I have to be flexible if the evidence given does not 'come up to proof' as we put it. But you have to 'come up to proof' in the interview thus avoiding poor questions (and poorly prepared questions) which are common errors. YOU CAN ALWAYS DO BETTER I came away from Dr Yeung's work glad to have read something which confirmed my best and worst thoughts about technique. He is right to say that interviewing is a skill, but it is also one which can be meticulously learnt with proper preparation and care which Dr Yeung sets out in a most useful format here. The step-by-step guide is a splendid collaboration with 'the Sunday Times' but remember that whichever side of the desk you sit on, you can always do better and Rob Yeung gives you the best current and contemporary analysis of how to interview and recruit in the internet age of employment finding, and his advice should be followed.

Plenty of managers know how to interview but few can interview well. Successful Interviewing and Recruitment teaches you how to structure the interview, spot exceptional candidates and hire only the best who will add value to your business. Guiding you towards questions to ask as well as questions not to ask, you will learn how to challenge candidates while treating them fairly, so that the best candidates will want to work for you. Based on proven techniques, this book tells you how to put a candidate at ease, helps you to construct competency-based questions, shows you how to identify liars and helps you to design practical tests to measure candidates abilities. Packed with practical information for anyone from the owner of a small company to managing director of an international business, it is an indispensable guide that will help you to choose the right person for the job.

"dr yeung's book walks you through the minefield of interviewing and selection. by following his rigorously researched path, you will be equipped to select the best candidate for the job. an invaluable read!" nicola forristal, human resources director, bartle bogle hegarty "packed with practical suggestions on how to prepare for and conduct structured interviews. a must-read for all executives who want to enhance their interviewing skills." john curricat, talent assessment manager, hsbc "written with clarity and insightfulness, dr yeung's book provides practical examples of how to get the best out of every interview, whatever your level or experience. this book has fast become my interviewing bible." carol-ann white, hr director at lewis public relations "this book is, quite simply, the interviewer's bible. from killer questions to foolproof methods for choosing the right candidates, this book has it all." david thompson, executive director, people organisational development, abn amro author of career helium. About the Author Dr. Rob Yeung