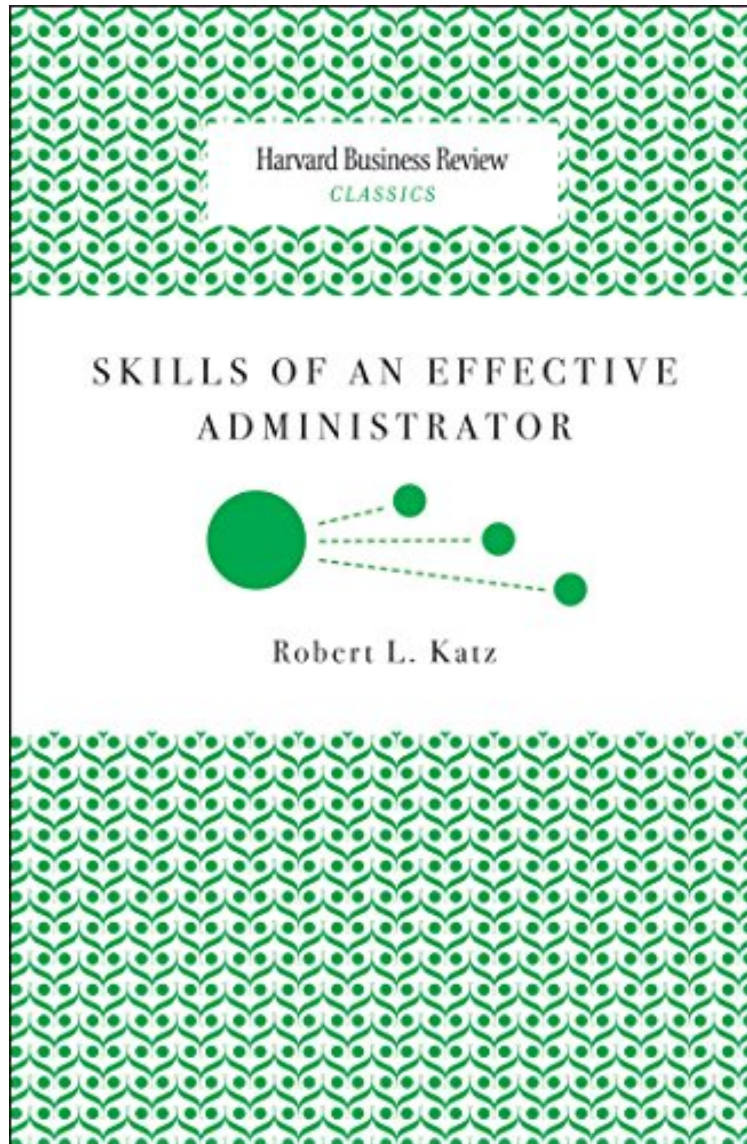


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Skills of an Effective Administrator (Harvard Business Review Classics)

Robert L. Katz

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