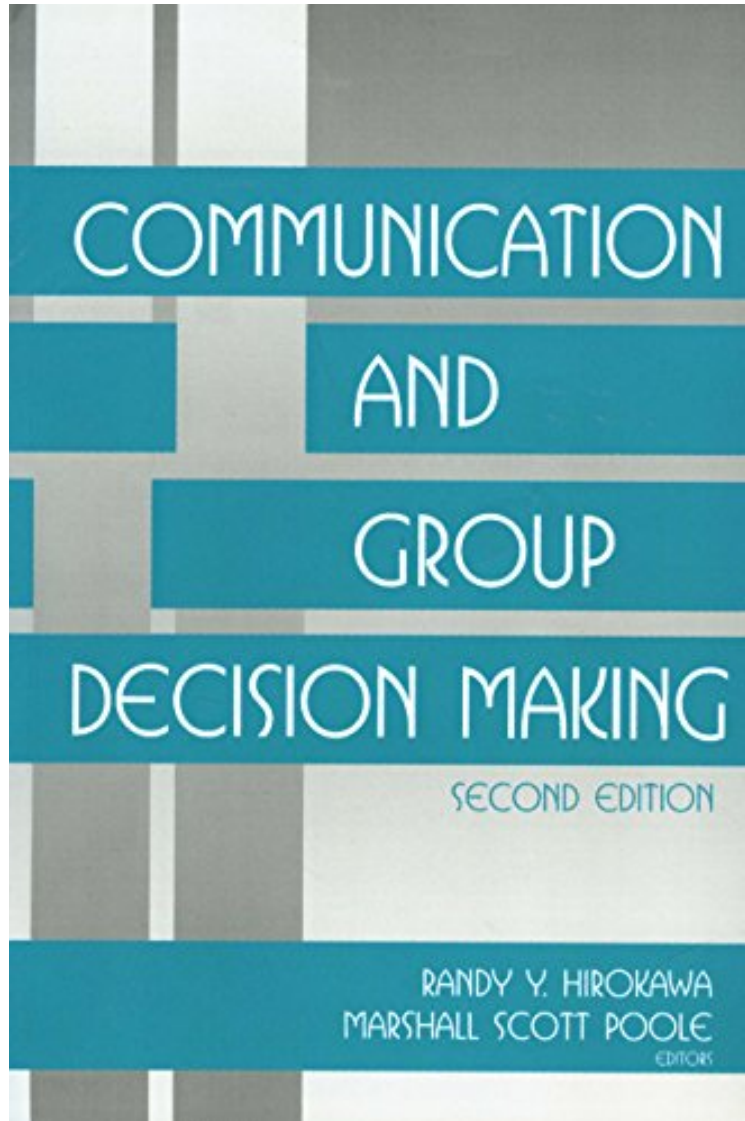


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About the Author M. Scott Poole (Ph.D., University of Wisconsin-Madison [communication arts]; M.A., Michigan State University [communication]; B.A., University of Wisconsin-Madison [communication arts]) is one of the nation's top scholars in group communication and in organizational communication. Among his publications is one of the leading college textbooks on organizational communication (*Strategic Organizational Communication*, 5/e, Wadsworth); he is also co-editor of SAGE's *Handbook of Group Communication*. He has been chair of the Organizational Communication Division of NCA and was the chair and founding member of NCA's Group Communication Division. He is, or has been, a member of the following editorial journal boards: *Human Communication Research*, *Communication Monographs*, *Communication Research*, *Communication Quarterly*, *Journal of Applied Communication Research*, *Academy of Management*, *Communication Theory*, *Quarterly Journal of Speech*, *Information Systems Research*, *Organization Science*, *Journal of Electronically-Mediated Communication*, *Journal of Organizational Discourse*, *Information and Organization*.