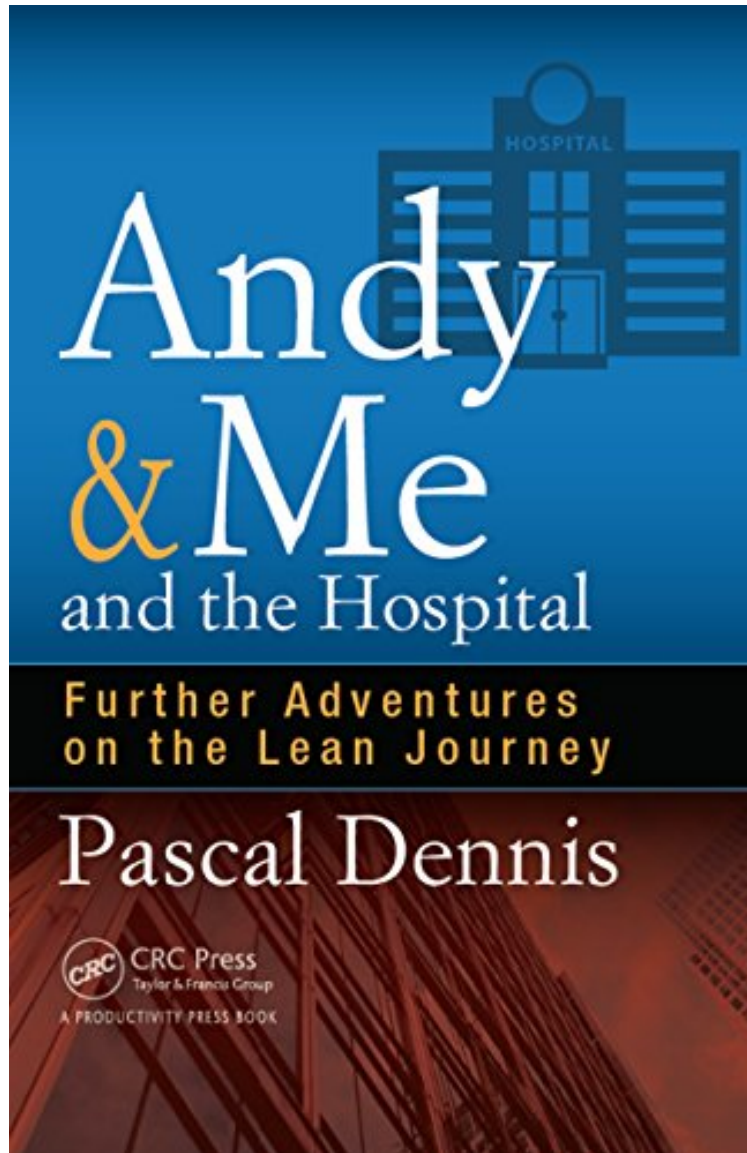


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Andy Me and the Hospital: Further Adventures on the Lean Journey

Pascal Dennis

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Pascal Dennis : Andy Me and the Hospital: Further Adventures on the Lean Journey before purchasing it in order to gauge whether or not it would be worth my time, and all praised Andy Me and the Hospital: Further Adventures on the Lean Journey:

0 of 0 people found the following review helpful. A great read full of good information!!By Keith LOnce again Pascal Dennis has written a great book. Andy Me and the Hospital catches many of the features that make applying a system

started in Manufacturing complex when used in healthcare. The book does an excellent job of pointing out how the majority of TPS works in non-manufacturing settings and explains how to adapt the few that don't translate well. I strongly recommend this book to any healthcare workers who are on a transformation journey. Especially those who don't believe Lean will work for them because healthcare is "special." 0 of 0 people found the following review helpful. Prescription for improving the broken healthcare world By kIPascal Dennis tells everyone how healthcare can be made better and safer. I wish that more healthcare leaders would take the time to understand his message and apply Lean thinking to their organizations. 0 of 0 people found the following review helpful. Very easy and enjoyable read By Jill R Fulkerson All levels of a reporting structure will gain knowledge with reading this book. Very easy and enjoyable read.

Based on the author's years of experience working with Toyota's master teachers and with companies in the midst of great change, this book follows the story established in the Shingo Prize-winning book, *Andy Me: Crisis Transformation on the Lean Journey*. In a cool and readable style, *Andy Me and the Hospital: Further Adventures on the Lean Journey* follows Tom Pappas's relationship with Andy Saito, a reclusive retired Toyota guru. Tom and Andy are pulled into a major New York City hospital in crisis. Can they translate and apply Toyota's powerful methods and thinking to save the hospital from disaster? Using a compelling novel format, the book demonstrates how to apply Lean thinking in a healthcare setting. It illustrates the situations, characters, and plant politics you will most likely face as you progress through your Lean healthcare journey. As the story unfolds, you will discover the way of thinking and behavioral changes required to implement proven Toyota Production System (TPS) methods, tools, and thinking in healthcare. You will learn: What a Lean transformation in a hospital should look like The overall approach you need to take The leadership and behavioral changes required How to improve processes and better develop and engage people How to build and sustain a Lean management system How to translate and apply Deming's "profound system of knowledge" This book provides clear and simple guidance on what it takes to successfully implement Toyota methods in healthcare settings. It shares helpful insights on how the different elements need to fit together to deliver measurable process improvement results. Just like its bestselling predecessors, this book includes study questions after each chapter to support learning and to facilitate discussion in workshops or classroom settings.

About the Author Pascal Dennis is President of Lean Pathways, an international coaching team. He is the author of four previous books on Lean management, all of which have won the prestigious Shingo Prize for outstanding research in the field of operational excellence. Pascal and his team have worked with major healthcare systems like Inova Health System, Baptist Memorial Healthcare Corporation, Health Sciences North and Salem Health, as well as Fortune 100 companies like Kimberly Clark and Lockheed Martin. Pascal learned the Toyota business system in leadership positions at Toyota Motor Manufacturing Canada, one of Toyota's best plants, and has worked with leading senseis in North America and Japan. Pascal lives in Toronto with his wife and three children. For more information please visit www.leansystems.org.